

Quality Policy

The key principles underpinning our policy are:

- Individual acceptance of personal accountability and responsibility for consistently delivering agreed services
- Making every effort to follow all agreed customer requirements and all statutory and regulatory requirements related to the service being offered
- Continual monitoring and reporting of all agreed service quality and performance indicators
- Recognition of individuals who demonstrate excellence or innovation in service delivery

We maintain and continuously improve a management system that complies with the requirements of ISO 9001:2015.

Our quality objectives are to:

- Consistently and efficiently delivery services to our customers that comply with their specifications and relevant standard
- Resolve customer, employee and supplier queries promptly and in a friendly manner
- Give our customers the utmost confidence in our products/services and ability to meet their needs

To achieve these objectives, we shall act to:

- Ensure high levels of management and staff involvement in all operational aspects
- Continuously engage all stakeholders in meaningful consultation and communication
- Measure our performance and use this information for the continual improvement of our services and Management System

This policy is applicable to all personnel in Clean Spark Facility Services, including any vendors working on behalf of the company. Together with the measurable objectives and targets, the policy will be reviewed on an annual basis to ensure that it remains relevant and suitable to business operations.

Buddika Weerasekara

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Director

1st February 2021

Date

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